

CATHERINES

August 2, 2011

Dear [REDACTED]

Thank you for your recent inquiry to Card Holder Services. World Financial Network National Bank issues CATHERINES credit card accounts and responds to all credit related inquiries.

We are in receipt of your letter dated 06/21/2011 requesting that we investigate information reported on your credit file. To address your concern, we have updated our records and have notified the credit reporting agencies of the changes that need to be made to your credit report. This change should be reflected on your credit file within the next 45 calendar days.

We value you as a customer and apologize for any inconvenience this may have caused. If you have further questions about your account, please contact us at 1-800-995-9450 (TDD/TTY 1-800-695-1788). We will be happy to help you.

Sincerely,

Card Holder Services