

DATE: April 13, 2010

RE: ACCOUNT#: [REDACTED]

PT NAME: [REDACTED]

ADDRS: [REDACTED]

Dear Sir or Madam:

This letter is to verify that the referenced account was reported in error to the collection agency and subsequently the credit bureau. We have canceled the account with the agency and requested it deleted from your credit. It may take approximately 90 days for the credit bureau to update your file so please keep this letter for your records.

ACCOUNT: [REDACTED]

RESPONSIBLE PARTY: [REDACTED]

RESPONSIBLE PATY SSN#: [REDACTED]

PATIENT: [REDACTED]

DATE OF SERVICE: [REDACTED]

HOSPITAL: [REDACTED]

On behalf of HCA Patient Account Services, please accept my apology for any inconvenience this may have caused.

Sincerely,



Netty A.

Customer Service Supervisor:

HCA Patient Account Services