

The JCPenney® Card

PO BOX 965009
ORLANDO, FL 32896-5009

March 8, 2011

[REDACTED]

[REDACTED]

RE: Account Number Ending In [REDACTED]

Dear [REDACTED]

Thank you for your recent inquiry regarding your JCPenney credit card account.

This letter is confirmation that a request to delete any delinquency that occurred since 09/13/2009 has been sent to the major credit reporting agencies.

Please retain this letter for future reference. We apologize for any inconvenience this may have caused you.

We appreciate you as a valued cardmember and hope you will continue to enjoy shopping in JCPenney Stores and jcp.com. If you have any questions or if we may be of further assistance, please contact us at the toll free number below.

Sincerely,

JCPenney Credit Services Customer Service
1-800-542-0800