

PENTAGROUP FINANCIAL, LLC

Toll Free: 800 951 0640

Houston Local: (832) 615-2100

5959 Corporate Drive, Suite 1400  
Houston, Texas 77036

16 August 2011

KELDRICK DEWAYNE CHAPPELL  
1520 N BECKLEY AVENUE  
DALLAS, TX 75203-6482

AGENCY NAME: [REDACTED]  
CREDITOR ACCOUNT NO.: [REDACTED]  
ORIG CREDITOR: [REDACTED]  
ORIG CREDITOR ACCT NO: [REDACTED]  
BALANCE DUE: \$ [REDACTED]

RE: SPRINT WITH NEXTEL/PENTAGROUP FINANCIAL, LLC REF. # [REDACTED]

- Account is paid.
- Account is settled.
- Judgment has been satisfied.
- Closed and Returned account to Creditor
- Requested deletion of negative entry by Pentagroup Financial, LLC
- Requested credit reporting agencies to update database

There will be no further communication from Pentagroup Financial, LLC. We have also submitted a request to all three credit reporting agencies to delete the negative entry from your credit file which can be verified with **Aud Control #** [REDACTED]. Please allow the bureaus thirty to forty five business days to update their data base.

If you have any questions or wish to discuss your account with one of our customer service representatives please call us at the toll free number listed above.

This is an attempt to collect a debt and any information obtained will be used for that purpose. This is a communication from a debt collection agency.

This is an attempt to collect a consumer debt and any information obtained will be used for that purpose.

If you believe you have been treated in an unprofessional manner, please email your concerns including your contact information, employee name and your account number to: [compliance@pentagroup.us](mailto:compliance@pentagroup.us).