



RECEIVED

MAY 20 2011

409 Bearden Park Cir  
Knoxville, TN 37919

May 16, 2011



Re: RMB Reference#: [Redacted]

Dear [Redacted]

Your correspondence dated [Redacted] was forwarded to me for resolution. Your account has been closed in our system and returned to our client. No additional collection efforts will be made by us. At the time it was closed a file was forwarded to the Credit Bureaus requesting the account be updated in your file. Since the update has not occurred to date we requested via EOscar AUD that the account be deleted from your credit file. The confirmation number for the AUD was [Redacted]. Please Note we cannot control when the Credit Bureaus will process our request.

Sincerely,

*Kimberly H. Nunley*  
Chief Compliance Officer  
RMB, Inc.